

## COUNTER FRAUD PERFORMANCE INDICATORS 2013/14 AS AT 22 NOVEMBER 2013

### **STAFF PRODUCTIVITY**

DESCRIPTION	TARGET	ACTUAL
Maximise the staff days available after deducting leave and bank holidays, to spend on counter fraud related tasks.	85% of total available days	87% of total available days
Minimise the days lost annually per team member to sickness absence.	Less than 5 days per FTE	3.8 days per FTE

### **OPERATING ARRANGEMENTS**

DESCRIPTION	TARGET	ACTUAL
<b>Corporate Anti Fraud Culture</b>		
The Council operates counter fraud arrangements as defined by Fighting Fraud Locally, the National Fraud Strategy for Local Government.	Substantial compliance	Good progress being made See Appendix 3

### **Investigation Outcomes**

DESCRIPTION	TARGET	ACTUAL
<b>Housing Benefits</b>		
Investigate sufficient cases to meet the Department for Work and Pensions requirements.	200	162
Deliver sufficient sanctions (prosecutions, administration penalties and cautions) to meet the Department for Work and Pensions requirements.	50	35

DESCRIPTION	TARGET	ACTUAL
<b><i>Housing Tenancy Fraud</i></b>		
Recover properties as a result of investigations in conjunction with South Essex Homes or other social housing providers.	20	5